Baltimore/Washington, DC | danguynguyen2001@gmail.com | 443-374-7448 | projectdang.com

EDUCATION

University of Maryland, Baltimore County (UMBC)

Bachelor of Science in Information Systems

RELEVANT EXPERIENCE AND PROJECTS

Multifactorial Analysis of Patient No-Show Rates

- Wrote DAX formulas in **Microsoft Power BI** to create new No-Show_Percentage column, Age_Bracket column, and No-Show_Percentage by neighborhood measurement
- Visualized data and integrated them into an interactive dashboard for hospital clients showing how different factors affect the patient no-show rate
- Summarized insights found from the dashboard

Layoff Data Cleaning Project in MySQL

• Compose **SQL** code to clean data about company layoffs to optimize for analysis by removing duplicate data, standardizing the data, deleting blank/null values, and deleting any unnecessary rows and columns

Seattle AirBnB Tableau Project

- Utilized Tableau to create interactive data visualizations using Seattle Airbnb data
- Designed a dashboard by integrating multiple visualizations
- Presented dashboard to client with interest in owning an Airbnb property in Seattle with market insights and recommendations

Comparative Quality of Life Analysis: Baltimore City vs. Baltimore County Children May 2024

- Cleaned datasets using Microsoft Excel and Python in Jupyter Notebook to optimize for analysis
- Utilized Python in Jupyter Notebook to visualize the discrepancy in the quality of life of Baltimore City and Baltimore County children
- Presented analysis and insights via Google Slides to communicate results to stakeholders

SKILLS & CERTIFICATES

Programming Languages: SQL, Python (pandas, numpy, seaborn, matplotlib), R **Technology**: Microsoft Office (Word, Excel, PowerPoint, Power BI), Google (Sheets, Slides), Jupyter Notebook, Oracle, Tableau, MySQL, Microsoft SQL **Languages**: English (Native), Vietnamese (Fluent), Spanish (Fluent)

Google Data Analytics Professional Certificate

- Gained proficiency in Excel, SQL, R, and Tableau, enhancing capabilities in data collection, cleaning, analysis, and visualization.
- Applied the data analysis process to real-world scenarios, showcasing the ability to translate complex data findings into actionable business strategies.

<u>VOLUNTEER</u>

Thread

Family Member

- Baltimore, MD September 2024 - Present
- Mentor for a young Baltimore City student at risk of dropping out of high school
- Support them in achieving their personal and professional goals
- Provide guidance, brainstorm to navigate obstacles, and celebrate successes together

Baltimore, MD May 2024

September 2024 olumn,

August 2024

July 2024